HighPoint - Schedule Builder VPAT Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

HighPoint - Schedule Builder / 20.2.0

Report Date:

June 2, 2020

Product Description:

HighPoint Schedule Builder automatically helps students identify the courses and schedule the courses as per their needs. The students can explore various scenarios and see which plan fits their schedule for each term**.**

Contact Information:

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Notes:

The testing process was carried out in compliance to the WCAG 2.1 AA guidelines. The product was found to be overall mostly supportive.

The testing results showed that the usage of Windows/JAWS/Chrome is the best combination of browser and assistive technologies to use while navigating the website.

As a summary, there are some elements and functionalities that are partially supported such as Interactive element read as plain text. However, all the web elements have a proper label associated with their role and screen reader is recognizing them correctly with updated values as well.

Evaluation Methods Used:

The product was tested against all the applicable 50 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual and code level review and testing by individuals with disabilities using various assistive technologies, including keyboard-only interaction. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies – screen readers, keyboard only interaction, browser zoom
- Automated tools – aXe, Color Contrast Analyzer, ARC
- Browsers – IE11, Chrome, Safari
- Accessibility plugins – aXe, ARC
- Assistive tools in operating systems – iOS/VoiceOver, Windows 10/Chrome/JAWS 2018, Windows10/IE11/Browser Zoom
- Devices (desktops, tablets and or smart phones)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.0](#)	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
[Web Content Accessibility Guidelines 2.1](#)	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
[Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#)	(Yes)
[EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](#), - V3.1.1 (2019-11)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Not Applicable	There is no audio-only or video-only content on the website.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria	Revised Section 508 501 (Web)(Software)	There is no synchronized media on the website.

Criteria	Conformance Level	Remarks and Explanations
9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Not Applicable	There is no synchronized media on the website.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** Although Information, structure, and relationships conveyed through presentation are programmatically determined or are available in text for most of the content.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** A correct reading sequence is programmatically determined on the website.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Not Applicable	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.
1.4.1 Use of Color (Level A) Also applies to:	Revised Section 508 501 (Web)(Software)	Color is not used as the only visual means of conveying information, indicating an action, prompting a response,

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Not Applicable	No audio content that plays automatically is found on the website
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool)	Revised Section 508 501 (Web)(Software) Supports	**Features** The application supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** Keyboard focus is moving sequentially, and it is convenient to access the functionality throughout the website.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	WCAG 2.1 only Not Applicable	There are no alternative means of triggering an action by the pressing of one or more keys.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web)	Revised Section 508 501 (Web)(Software) Not Applicable	There is no time limit that is set by the content on the website.

Criteria	Conformance Level	Remarks and Explanations
10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Not Applicable	There is no content that moves or updates automatically.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1(Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Revised Section 508 501 (Web)(Software) Not Applicable	The website does not contain anything that flashes.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Revised Section 508 501 (Web)(Software) Not Applicable	Pages in the application include breadcrumbs. This requirement does not specify breadcrumbs as blocks of content. Therefore, this requirement was determined to be not applicable.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** All pages have a relevant title. Visually impaired users are able to understand the purpose of different pages through page title.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria	Revised Section 508 501 (Web)(Software)	**Features** The navigation order of links and focusable elements is logical and intuitive (move left to right, top to bottom of

Criteria	Conformance Level	Remarks and Explanations
• 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	the page).
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** The purpose of most of the links can be determined from the link text alone or from the link text together with its programmatically determined link context.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	WCAG 2.1 only Not Applicable	The functionality that uses multipoint or path-based gestures for operation.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		

2.5.2 Pointer Cancellation (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.2.5.2 (Web)
    • 10.2.5.2 (Non-web document)
    • 11.2.5.2 (Open Functionality Software)
    • 11.2.5.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	WCAG 2.1 only
	
	Not Applicable
		A functionality that can be operated using a single pointer.

2.5.3 Label in Name (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.2.5.3 (Web)
    • 10.2.5.3 (Non-web document)
    • 11.2.5.3 (Open Functionality Software)
    • 11.2.5.3 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	WCAG 2.1 only
	
	Supports
		Features
		For user interface components with labels that include text or images of text, the name contains the text that is presented visually.

2.5.4 Motion Actuation (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.2.5.4 (Web)
    • 10.2.5.4 (Non-web document)
    • 11.2.5.4 (Open Functionality Software)
    • 11.2.5.4 (Closed Software
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
	WCAG 2.1 only
	
	Not Applicable
		The website isn't tested on a mobile device.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		

3.1.1 Language of Page (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.3.1.1 (Web)
  • 10.3.1.1 (Non-web document)
  • 11.3.1.1.1 (Open Functionality Software)
  • 11.3.1.1.2 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
602.3 (Support Docs)
	Revised Section 508
	501 (Web)(Software)
	
	Supports
		Features
		The default human language of each Web page can be programmatically determined.

3.2.1 On Focus (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.3.2.1 (Web)
  • 10.3.2.1 (Non-web document)
  • 11.3.2.1 (Open Functionality Software)
  • 11.3.2.1 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
602.3 (Support Docs)
	Revised Section 508
	501 (Web)(Software)
	
	Supports
		Features
		When any user interface component receives focus, it does not initiate a change of context.

3.2.2 On Input (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.3.2.2 (Web)
  • 10.3.2.2 (Non-web document)
	Revised Section 508
	501 (Web)(Software)
	
	Supports
		Features
		Changing the setting of any user interface component doesn't automatically cause a change of context.

Criteria	Conformance Level	Remarks and Explanations
• 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)		
[3.3.1 Error Identification](#) (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** The error is automatically detected, the item that is in error is identified and the error is described to the user in text.
[3.3.2 Labels or Instructions](#) (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Revised Section 508 501 (Web)(Software) Supports	**Features** Labels or instructions are provided when content requires user input.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)		
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Partially Supports	**Features** All the web elements have a proper label associated with their role and screen reader is recognizing them correctly with updated values as well. **Exception** -Interactive element read as plain text

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Not Applicable	There is no requirement for video captions as no videos present on the website.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Not Applicable	There is no requirement for audio description as no videos present on the website.
1.3.4 Orientation (Level AA 2.1 only) Also applies to:	WCAG 2.1 only	The website isn't tested on a mobile device.

Criteria	Conformance Level	Remarks and Explanations

EN 301 549 Criteria
  • 9.1.3.4 (Web)
  • 10.1.3.4 (Non-web document)
  • 11.1.3.4 (Open Functionality Software)
  • 11.1.3.4 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Not Applicable	

1.3.5 Identify Input Purpose (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
  • 9.1.3.5 (Web)
  • 10.1.3.5 (Non-web document)
  • 11.1.3.5 (Open Functionality Software)
  • 11.1.3.5 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	WCAG 2.1 only
	
	Supports
		Features
		The purpose of some of the input fields collecting information about the user is programmatically determined.

1.4.3 Contrast (Minimum) (Level AA)
Also applies to:
EN 301 549 Criteria
  • 9.1.4.3 (Web)
  • 10.1.4.3 (Non-web document)
  • 11.1.4.3 (Open Functionality Software)
  • 11.1.4.3 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
602.3 (Support Docs)
	Revised Section 508
	501 (Web)(Software)
	
	Supports
		Features
		All the text on the website complies with the minimum contrast ratio as per WCAG.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** The Schedule Builder site is a fully responsive. At a zoom of 200%, the site responds to that resolution by adjusting the UI as it would if the user was on a smart phone.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Not Applicable	Images of text are not used on the website.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software)	WCAG 2.1 only Supports	**Features** The Schedule Builder site is a fully responsive web application, and supports cross-browser / device combinations, including adjusting orientation to the device being used.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	WCAG 2.1 only Supports	**Features** The site has a contrast ratio of at least 3:1 against adjacent color(s) on user interface components.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	WCAG 2.1 only Not Applicable	Content on the website is not implemented using markup languages that support the text style properties
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool)	WCAG 2.1 only Supports	**Features** All the additional content is dismissible, hoverable and persistent.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Revised Section 508 501 (Web)(Software) Supports	**Features** More than one way is available to locate a Web page within a set of Web pages
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** Heading and label describe topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web)	Revised Section 508 501 (Web)(Software) Supports	**Features** All the elements present in the application have focus visibility.

Criteria	Conformance Level	Remarks and Explanations
• 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Not Applicable	There is no such content that requires the language of a passage or phrase to be determined programmatically.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Revised Section 508 501 (Web)(Software) Supports	**Features** Components that have the same functionality within a set of Web pages are identified consistently.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Revised Section 508 501 (Web)(Software) Supports	**Features** Input error is automatically detected, and suggestions for correction are described to the user.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria	Revised Section 508 501 (Web)(Software)	There are no web pages that cause legal commitments or financial transactions for the user.

Criteria	Conformance Level	Remarks and Explanations
• 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) – Does not apply • 11.4.1.3 (Open Functionality Software) – Does not apply • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	WCAG 2.1 only Supports	**Features** The updated content automatically notifies the visually impaired users.

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	**Features** The updated content automatically notifies the visually impaired users.
302.2 With Limited Vision	Supports	**Features** The Schedule Builder site is a fully responsive web application, and supports cross-browser / device combinations, including adjusting orientation to the device being used.
302.3 Without Perception of Color	Not Applicable	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
302.4 Without Hearing	Not Applicable	No audio content that plays automatically is found on the website
302.5 With Limited Hearing	Not Applicable	This website does not include audio-only features that require hearing to be used.
302.6 Without Speech	Not Applicable	This website does not require speech input.
302.7 With Limited Manipulation	Supports	**Features** The application supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).
302.8 With Limited Reach and Strength	Not Applicable	Web application does not require the use of reach and strength
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	**Features** The default human language of each Web page can be programmatically determined.

Chapter 4: [Hardware](#)

Notes: This website is a web software application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	This website is not considered platform software as defined by Section 508.
502.2.2 No Disruption of Accessibility Features	Supports	**Features** This website is compatible with operating system and browser accessibility features configured by the user.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	**Features** The application provides announcements for current page and selected elements are provided.
502.3.2 Modification of Object Information	Supports	**Features** This website uses standard HTML or ARIA object roles for maximum compatibility with assistive technologies.
502.3.3 Row, Column, and Headers	Supports	**Features** All the tables used on the application are properly tagged.
502.3.4 Values	Supports	**Features** This website uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.5 Modification of Values	Supports	**Features** This website uses standard HTML or ARIA object attributes for maximum

Criteria	Conformance Level	Remarks and Explanations
		compatibility with assistive technologies.
502.3.6 Label Relationships	Supports	**Features** This website uses standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to Assistive Technologies.
502.3.7 Hierarchical Relationships	Supports	**Features** This website uses standard HTML markup to express hierarchical relationships.
502.3.8 Text	Supports	**Features** This website renders strings as plain text values in HTML for maximum compatibility with assistive technologies.
502.3.9 Modification of Text	Supports	**Features** This website renders strings as plain text values in HTML for maximum compatibility with assistive technologies.
502.3.10 List of Actions	Supports	**Features** This website uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.11 Actions on Objects	Supports	**Features** This website uses standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.12 Focus Cursor	Supports	**Features** This website uses border outliner to elements to indicate the current position of focus.
502.3.13 Modification of Focus Cursor	Supports	**Features** This website uses standard HTML elements with standard cursor controls for user input.
502.3.14 Event Notification	Supports	**Features** The majority of status message and

Criteria	Conformance Level	Remarks and Explanations
		notification on the website are announced to the user.
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	This website respects user preferences from platform or OS settings. For example, if a user enables high contrast mode, Appian user interfaces will display with high contrast.
503.3 Alternative User Interfaces	Not Applicable	This website does not provide any alternative user interfaces that function as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Web application does not require the use of reach and strength
503.4.2 Audio Description Controls	Not Applicable	There is no audio-only or video-only content on the website.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.1 section	See information in WCAG 2.1 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	There is no feature to convert content from one format to another.
504.2.2 PDF Export	Not Applicable	There is no PDF export capability on the website.
504.3 Prompts	Not Applicable	There is no prompt on the website to create content.
504.4 Templates	Not Applicable	There are no templates provided on the website to create content.

Chapter 6: Support Documentation and Services

Notes: This report covers accessibility conformance for the HighPoint – Schedule Builder website and does not discuss Documentation or Support Services.

Prepared by: eSSENTIAL Accessibility