

HighPoint Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)



HIGHPOINT

Name of Product/Version:

Advisee Relationship Management (ARM)

Report Date:

1/22/2025

Product Description:

HighPoint Advisee Relationship Management (ARM) centralizes advising workflows by combining student information, appointment management, and communication tools in one PeopleSoft-integrated interface. The system enables efficient advisor assignment and includes early-alert features for tracking student cohorts. Administrative staff can manage front-desk operations and support advisors through built-in tools.

Contact Information:

For any questions about the accessibility of this application, please contact info@mhighpoint.com

Notes:

Evaluation Methods Used:

DP conformance to the Web Content Accessibility Guidelines 2.1 Level A and Level AA was reviewed and tested thoroughly by a CPAAC certified member of the company. The review was completed using a combination of manual and automatic techniques, assistive technologies, and the exclusive use of a keyboard.

The methods used include

- The [WAVE Web Accessibility Evaluation Tool](#)
- Screen readers
 - NVDA (Chrome, Firefox)
 - VoiceOver (Safari, Firefox, Chrome)
- [Axe accessibility testing tools](#) browser extension

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and Video-only (Pre-recorded) (Level A)	Not Applicable	ARM does not include any pre-recorded audio-only or video-only media.
1.2.2 Captions (Pre-recorded) (Level A)	Not Applicable	ARM does not include any pre-recorded audio-only or video-only media.
1.2.3 Audio Description or Media Alternative (Pre-recorded) (Level A)	Not Applicable	ARM does not include any pre-recorded audio-only or video-only media.
1.3.1 Info and Relationships (Level A)	Supports	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.
1.3.2 Meaningful Sequence (Level A)	Supported	When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined. <ul style="list-style-type: none"> Note: When the Filters drawer is pinned, an argument can be made that it is a second column, and therefore should come after the table in sequence
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. <ul style="list-style-type: none"> Note that branding is configuration dependent and will affect color contrast
1.4.2 Audio Control (Level A)	Not Applicable	ARM does not include any audio that plays automatically.
2.1.1 Keyboard (Level A)	Supports	All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying

Criteria	Conformance Level	Remarks and Explanations
		function requires input that depends on the path of the user's movement and not just the endpoints.
2.1.2 No Keyboard Trap (Level A)	Partially Supports	<p>If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.</p> <ul style="list-style-type: none"> Input fields in some filter drawers (Action Items->Filters->Assigned Member) do not allow the user to navigate to other fields using tab. Also, normal screen reader navigation is broken on these fields. (This is probably done in JS)
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	ARM does not include any character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Not Applicable	ARM does not contain any time limits.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	ARM does not contain any moving, blinking, scrolling, or auto-updating information.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	ARM does not contain anything that flashes.
2.4.1 Bypass Blocks (Level A)	Supports	This product has a mechanism to bypass blocks of content that are repeated on multiple Web pages.
2.4.2 Page Titled (Level A)	Supports	All Web pages have titles that describe its topic or purpose.
2.4.3 Focus Order (Level A)	Supports	Navigation sequences that can be navigated sequentially, where the navigation affects meaning or operation and focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	For functionality that can be operated using a single pointer, at least one of the following is true: no down event; abort or undo; up reversal; essential.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	For user interface components with labels that include text or images of text, the name contains the text that is presented visually.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	ARM does not contain any functionality that can be operated by device motion or user motion.
3.1.1 Language of Page (Level A)	Supports	The default human language of each Web page can be programmatically determined.
3.2.1 On Focus (Level A)	Supports	When any user interface component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)	Supports	Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
3.2.6 Consistent Help (Level A 2.2 only)	Not Applicable	ARM does not aim to meet Level A 2.2
3.3.1 Error Identification (Level A)	Supports	If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A)	Partially Supports	Labels or instructions are provided when content requires user input. <ul style="list-style-type: none"> Some inputs do not have associated labels (Advisor Settings->Scheduling Link)
3.3.7 Redundant Entry (Level A 2.2 only)	Not Applicable	ARM does not aim to meet Level A 2.2
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Supports	For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	ARM does not include any live audio-only or pre-recorded video-only media.
1.2.5 Audio Description (Pre-recorded) (Level AA)	Not Applicable	ARM does not include any pre-recorded audio-only or pre-recorded video-only media.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	The purpose of each input field collecting information about the user can be programmatically determined.
1.4.3 Contrast (Minimum) (Level AA)	Supports	The visual presentation of text and images of text has a sufficient contrast ratio. <ul style="list-style-type: none"> Note that branding is configuration dependent and will affect contrast
1.4.4 Resize text (Level AA)	Supports	Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality
1.4.5 Images of Text (Level AA)	Supports	If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Does Not Support	Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions. <ul style="list-style-type: none"> Multiple views are not optimized or designed for small form factor devices.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	The visual presentation of user interface components and graphical objects have a sufficient contrast ratio against adjacent color(s). <ul style="list-style-type: none"> Note that branding is configuration dependent and will affect contrast
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	In content implemented using markup languages that support the following text style properties (line height, spacing, letter spacing, word spacing), no loss of content

		or functionality occurs by setting them, and by changing any other style property.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, it is dismissible, hoverable, and persistent.
2.4.5 Multiple Ways (Level AA)	Supports	More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA)	Supports	Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Not Applicable	ARM does not aim to meet Level AA 2.2
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Applicable	ARM does not aim to meet Level AA 2.2
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Not Applicable	ARM does not aim to meet Level AA 2.2
3.1.2 Language of Parts (Level AA)	Supports	The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.
3.2.4 Consistent Identification (Level AA)	Partially Supports	Components that have the same functionality within a set of Web pages are identified consistently. <ul style="list-style-type: none"> • Pagination in tables is not created the same way in all the tables
3.3.3 Error Suggestion (Level AA)	Supports	If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	ARM does not cause legal commitments or financial transactions for the user to occur
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not Applicable	ARM does not aim to meet Level AA 2.2
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Partially Supports	In content implemented using markup languages, status messages can be programmatically determined through

		role or properties such that they can be presented to the user by assistive technologies without receiving focus. <ul style="list-style-type: none">• There are multiple actions that do not result in a change in context, and fail to notify the user. Example is a new item is added to a table and the user does not get failure or success notification. (Advisor Settings->Add Location
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